

April 02, 2026

## **Update to Demurrage and Detention Free Time Calculation in Canada**

**Dear Valued ONE Customers,**

Please be advised that, **effective May 1, 2026, Ocean Network Express (ONE) will update tariff free time calculations for all Canada import and export shipments to account for facility closures.**

ONE will only count free time on days when the pick-up or return facility gate is open for cargo and equipment pick-up and return. If a facility is closed, that day will be excluded from the calculation. **This applies to:**

- Canada Import and Export Demurrage
- Canada Import and Export Detention

The above scheduled updates are subject to amendment due to ongoing industry changes and regulatory developments. ONE will continue to keep our customers updated on any further amendments.

Additional Demurrage and Detention details including FAQ can be accessed [here](#).

We appreciate your business and thank you for choosing ONE.

**Sincerely,**  
**Ocean Network Express (North America) Inc.**