

March 6, 2026

Emergency Surcharge *Shipments to/from Red Sea Countries*

Dear Valued ONE Customers,

Due to the ongoing situation in the Red Sea and Middle East, industry-wide disruptions continue, including delays and congestion at affected ports. To ensure we can continue meeting customer needs and maintain service continuity in the region, despite the increased direct and indirect operational costs, Ocean Network Express (ONE) is implementing an Emergency Surcharge (EMS).

The EMS will apply to all imports and exports to and from the affected Red Sea locations.

Exports Destined To: Saudi Arabia (Jeddah), Jordan (Aqaba), Egypt (Sokhna)

Imports Originating From: Saudi Arabia (Jeddah), Jordan (Aqaba), Egypt (Sokhna)

Emergency Surcharge (EMS)

Non-FMC regulated trades effective date: March 6, 2026 — until further notice

FMC regulated trades effective date: April 5, 2026 — until further notice

Applicable Charge:

Charge Code	Container/Cargo Type	Bound	Currency	Amount	Per Type
EMS	20' Dry	Import/Export	USD	1,200	Per Box
EMS	40' and 45' Dry/HC	Import/Export	USD	2,400	Per Box
EMS	20' Refrigerated / Specials* / Hazardous	Import/Export	USD	2,200	Per Box
EMS	40' Refrigerated / Specials* / Hazardous	Import/Export	USD	3,400	Per Box

*Open top, Flat Rack, Tank

Except FMC regulated trades, EMS apply to

- all shipments destined to affected Red Sea locations listed above that, have not been discharged at these locations before 6 March 2026.
- all shipments originating from affected Red Sea locations listed above, that have been loaded and remain onboard vessels within the Persian Gulf as of 6 March 2026.
- all shipments that were originally destined for the affected Red Sea locations (as on 6 March 2026) but are subsequently changed to other locations for any reasons. In such cases, EMS will be in addition to applicable administrative fees, freight top-ups, and any other surcharges associated with the request.
- all shipments routed through Canada (whether for receipt, loading, discharge, or delivery).

However, EMS will not apply to cancelled bookings that were not loaded from the first port of departure.

Should you have any questions or require clarification on specific shipments, please consult your local ONE representative. We appreciate your understanding and continued support during this period.

Sincerely,
Ocean Network Express (North America) Inc