

August 21st, 2024

Canadian Rail Updates

Update #1

Dear Valued Customers,

This is an update to our [August 16th advisory](#) regarding potential operational disruptions stemming from ongoing labor negotiations between the rail carriers and the Teamsters Canada Rail Conference (TCRC).

Ocean Network Express (ONE) measures in the event of a work stoppage (anticipated August 22nd).

Exports from North America:

- Demurrage for Canadian rail cargo: ONE does not charge rail demurrage.
- Detention for Canadian rail cargo: ONE will suspend detention fees for containers that have not been returned. Containers booked for return at Canadian coastal terminals are still subject to standard detention.
- For Canadian inland locations: Empty pickup at Canadian inland locations and laden return to coastal terminals, ONE will not impose any fees associated with these requests.
- New bookings via Canadian rails: ONE will not accept new bookings moving on the Canadian rails until the situation is resolved. ONE will continue to take Canadian local (coastal/port) export bookings.
- Bookings for US origins, previously routed via Canadian gateways: ONE will accept bookings only via the US gateways until the situation is resolved.

Imports to North America:

- Some terminals have notified all customers and carriers that Import rail cargo will be subject to additional charges. These additional charges are pass-through charges that will be billed by ONE where applicable. At this time, this would be for Import rail cargo discharged at:
 - Prince Rupert terminal and Vancouver Centerm terminal (PN4 service) - Subject to additional CAD 292.95 per container.
 - There are no anticipated changes to detention or demurrage freetime currently. Empty receiving instructions will be posted accordingly.
 - Change of destination for rail cargo via Canada to Canadian and US inland points:
 - To change the final destination from an inland rail destination to Vancouver local pick-up, ONE will waive our standard USD 400 diversion fee and continue
-

to follow our standard diversion application process. Additional handling charges at the terminal may apply.

- Requests to change the port of discharge from Vancouver or Prince Rupert to Seattle or Tacoma will be difficult to execute, and may incur substantial additional costs. Many requests will not be operationally feasible. ONE will attempt to entertain these requests within our very limited capabilities, but cannot guarantee approvals.
- New bookings via Canada rail (Live Reefer / DG): ONE will not accept new DG and live reefer bookings via Canada gateway until the situation is resolved. ONE will continue to take Dry inland bookings via Canada gateway.

We are closely monitoring the situation and will provide updates as soon as practicable to keep you informed of any changes to your service.

Your local sales representative and our Cargo Management Teams are available to assist with any questions or concerns you may have.

Sincerely,
Ocean Network Express (North America) Inc.
