

September 3rd, 2021

## **Ida Operational Alert**

**Dear Valued ONE Customers,**

Here is the latest information received from the Port of New Orleans Authority regarding the power restoration & reopening of the Container Terminals.

### **Port Of New Orleans Authority:**

The City of New Orleans and surrounding areas day by day are increasingly getting power restoration. Port operations are included within the priority group and Energy continues to work on getting power restored to Port NOLA's facilities.

The Mississippi River at Southwest Pass through to New Orleans (MM 105) is open with guidelines in place and restrictions to daylight hours for deep-draft vessels. Safety Zone still in place for Mile Marker 105-108.

### **Container Terminal Operations:**

#### **New Orleans Terminal:**

**CLOSED** with preparation to open a limited gate on **TUESDAY, September 7<sup>th</sup>**.

#### **Ports America:**

**CLOSED** with preparation to open a limited gate on **TUESDAY, September 7<sup>th</sup>**.

#### **Limited gate:**

Delivery (Outgate) import full del  
Receiving (Ingate) clean & dry empty containers  
Receiving (Ingate) bare chassis

#### **Restrictions:**

No export full delivery (includes reefer and hazardous)

### **Rail Operations:**

**RESUMED** with modified hours of operation between 7:00 am - 4:00 pm to connect with BNSF, CN, CSX, KCS, NS and UP.

Check for further updates via <https://www.portnola.com/>

**Sincerely,**  
**Ocean Network Express (North America) Inc.**

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