

January 19, 2018

# Opening message for Booking acceptance



Dear Valued Customers,

ONE is very pleased to announce that our office network will commence booking activity on 1 February 2018 for vessel departures in April 2018.

The commencement of booking acceptance for voyages which will fall under the era of ONE Bill of Lading issuance has been a major milestone in our integration project. We have been preparing carefully for this event and, with the support and assistance of our customers, we are anticipating a smooth launch.

The transition of booking from the legacy 3J lines over to ONE will not take place globally on a single date. Rather, the migration will take place on a voyage by voyage bases dependent upon specific origin location.

We wish to explain the methodology by which customers will be able to identify the appropriate booking channel for a specific origin + voyage opportunity.

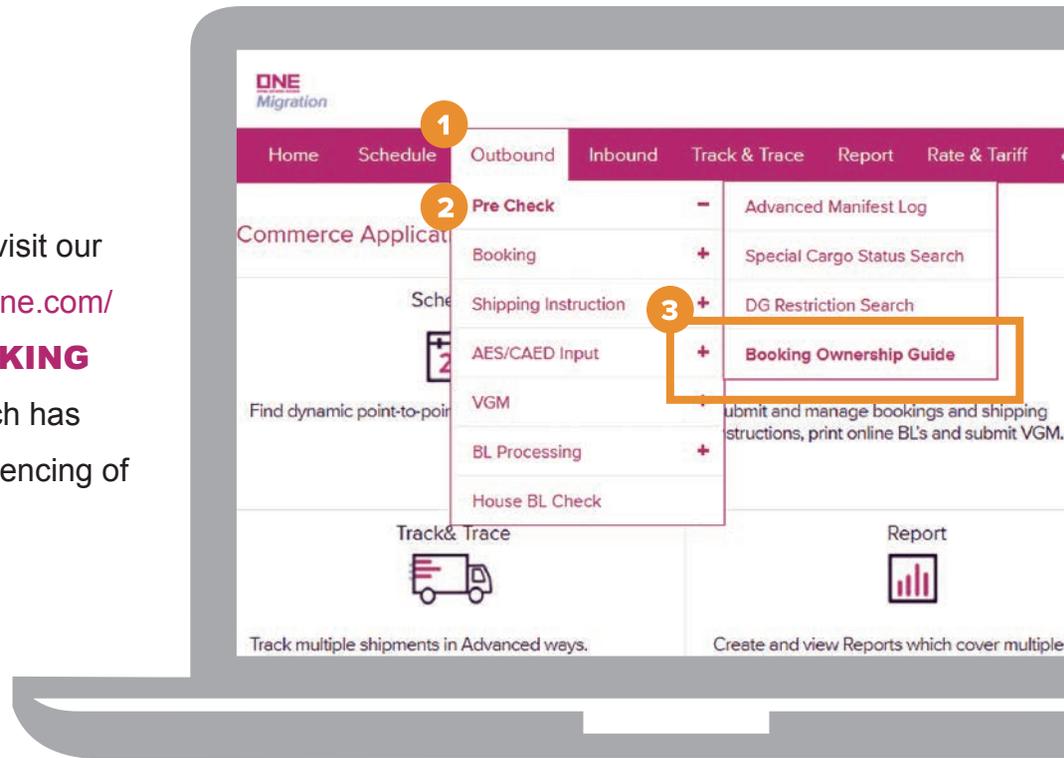


# How to recognize appropriate booking ownership?

## 1 Where?

Customers are requested to visit our web page\* <https://www.one-line.com/> where they will find the **BOOKING OWNERSHIP GUIDE** which has been created to support referencing of booking inquiries.

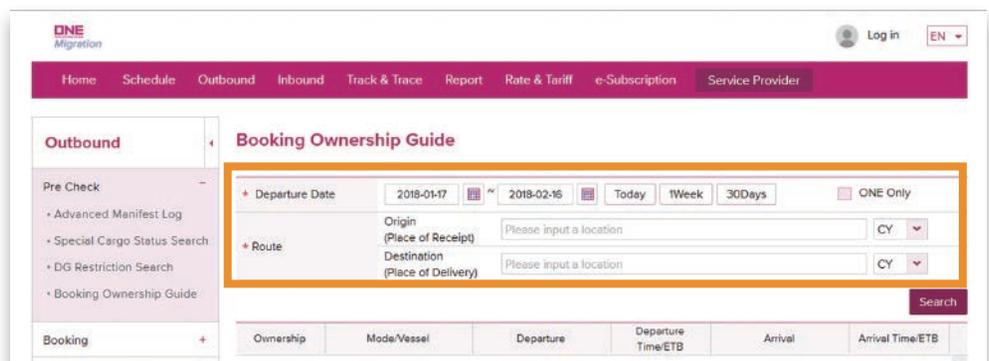
Click!



\*The ONE official web site will be open on 1st February 2018.

## 2 How?

Customers can find further details of which voyages fall into either the legacy 3J, or the new ONE era by inputting **Origin**, **Destination** and **Shipment period**:





The **BOOKING OWNERSHIP GUIDE**

will produce an output, as illustrated, which will steer customers to the appropriate booking recipient party for the specific scenario in question.

As a secondary reference tool we will also be releasing a list (Vessel Voyage Direction List) covering all the main line service loops which will also illustrate **which vessel**, in which week, will represent the ONE BOOKING transition vessel. This represents another planning aid for our customers.

| 3J Service Code | ONE Service Code | Service Lane Name | Week | Vessel Name    | Voyage Number | Commencement Port | ETB    | Booking Ownership |
|-----------------|------------------|-------------------|------|----------------|---------------|-------------------|--------|-------------------|
| FE1             | FE1              | FAR EAST EUROPE 1 | 14   | NYK VESSEL 1   | 0057_E        | NLRMT             | 27-Mar | NYK               |
| FE1             | FE1              | FAR EAST EUROPE 1 | 14   | ONE VESSEL 1   | 0001_E        | NLRMT             | 3-Apr  | ONE               |
| FE2             | FE2              | FAR EAST EUROPE 2 | 15   | MOL VESSEL2    | 0037_E        | NLRMT             | 3-Apr  | MOL               |
| FE2             | FE2              | FAR EAST EUROPE 2 | 15   | ONE VESSEL 2   | 0002_E        | NLRMT             | 10-Apr | ONE               |
| FE3             | FE3              | FAR EAST EUROPE 3 | 16   | K-LINE VESSEL3 | 0038_E        | NLRMT             | 10-Apr | K-LINE            |
| FE3             | FE3              | FAR EAST EUROPE 3 | 16   | ONE VESSEL 3   | 0003_E        | NLRMT             | 17-Apr | ONE               |
| FE4             | FE4              | FAR EAST EUROPE 4 | 17   | ONE VESSEL 4   | 0004_E        | NLRMT             | 24-Apr | ONE               |
| FE5             | FE5              | FAR EAST EUROPE 5 | 18   | ONE VESSEL 5   | 0005_E        | NLRMT             | 1-May  | ONE               |

Illustrative Graphic only – format & content subject to change

# 3 When ?

The booking transition period will be fully terminated globally after 19 APRIL 2018. After this date, ALL BOOKINGS will be accepted ONLY by the ONE office network regardless of origin-destination or voyage.

# 4 Help ?

Should you have any residual doubts about where to send your bookings or general queries on this subject please contact your local ONE office.





# 5 Acceptable Booking Channels ?

ONE will be open for bookings via any of the following channels



## Phone

Please contact Sales in ONE office or agency in your jurisdiction.



## E-mail

Please contact Sales in ONE office or agency in your jurisdiction.



## E-commerce

Please access ONE E-commerce website.



## EDI

Please contact system personnel in your company.



## Portal

Please access Portal site.

We thank you for your continued support and understanding.

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## E-commerce registration

All customers who are already users of any of the 3J E-commerce services will automatically have their user accounts re-created for use with the new ONE suite of E-commerce applications. Existing NYK, MOL or “K” Line E-commerce customers DO NOT therefore need to re-register or take any specific “sign up” action to continue to enjoy the benefits of ONE E-commerce.

Existing E-commerce customers will be contacted with a new password and instructions guiding them on how to commence using ONE E-commerce very soon.

Should you be a pre-existing 3J E-commerce customer and wish NOT to continue to use ONE E-commerce then you are requested to deregister from the service.

An email address will be provided for deactivation.





# eVGM will require an E-commerce user account

eVGM submission is one function offered as part of the scope of the new ONE E-commerce suite. In order to be able to use the eVGM submission function a user will require a valid ONE E-commerce userid and password. Please obtain an E-commerce account if you wish to to submit eVGM data via <https://www.one-line.com/> after 1st February 2018.

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## South Africa update

Ocean Network Express are pleased to announce that we have now received regulatory approval to operate in South Africa. The announcement was officially posted on ONE's News feed as follows.

### **Notice of Completion of Necessary Legal Process in All Countries/ Regions including South Africa**

ONE has steadily proceeded with the preparation for the launch of operations from April 2018. We are pleased to inform you that we have received all necessary approvals from local competition authorities in regions and countries including the Republic of South Africa where such approvals are required for the launch of service by the newly-established joint venture company. The schedule for the commencement of service remains unchanged from April 1, 2018.

