

December 21st, 2023

Panama and Suez Canal Routing Updates

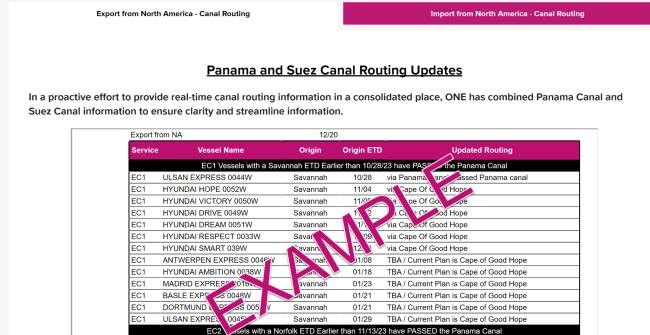
Dear Valued Customers,

To provide real-time canal routing information in a consolidated place, ONE has combined Panama and Suez Canal routing information into a LIVE document for customer reference.

Current vessel routing details can be accessed below:

https://us.one-line.com/CanalRoutingUpdates

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EC2 SOUTHAMPTON EXPRESS 0037\ Norfolk 11/13 via Suez Canal, Temporarrily pause in Red Sea

As drought conditions have worsened in the Panama Canal, ONE rerouted vessels via the Suez Canal to maintain service coverage. Due to security concerns, the Suez Canal is no longer a viable solution. Therefore, alternative routing via the Cape of Good Hope has been arranged.

All vessels on the AL5 and FLX services are scheduled to transit the Panama Canal according to their original routing. Please expect delays of 1 - 4 days to account for entry into the Panama Canal.

Should you have any questions, please contact your ONE account representative.

Sincerely,

Ocean Network Express (North America) Inc.