



# NA Network Map User Manual

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## Introduction

The North American Network Map is designed to allow you to follow important updates pertaining to your shipment along ONE North American Network. From vessel arrival to destination delivery, this map shows current dwell times across metro areas alongside critical alerts such as chassis supply, as well as weather conditions.

There are three pages on the map. The first page covers the Network Operations Alerts, which shows alerts pertaining to changes at ports and rail locations, such as delays, as well as changes in weather conditions that could impact shipments. The second page comprises all of the relevant data that could correspond to your shipment. The third and final page corresponds to the ONE Facility List, which is a listing of locations that ONE is active at.

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# Network Operations Alerts

The Network Operations Alerts page shows all relevant alerts of critical nature that could be impacting our network. These include critical port/rail notices, weather attributing to delays, and service updates/disruptions. This page is updated manually as the information is received, with the information coming from alerts through email.

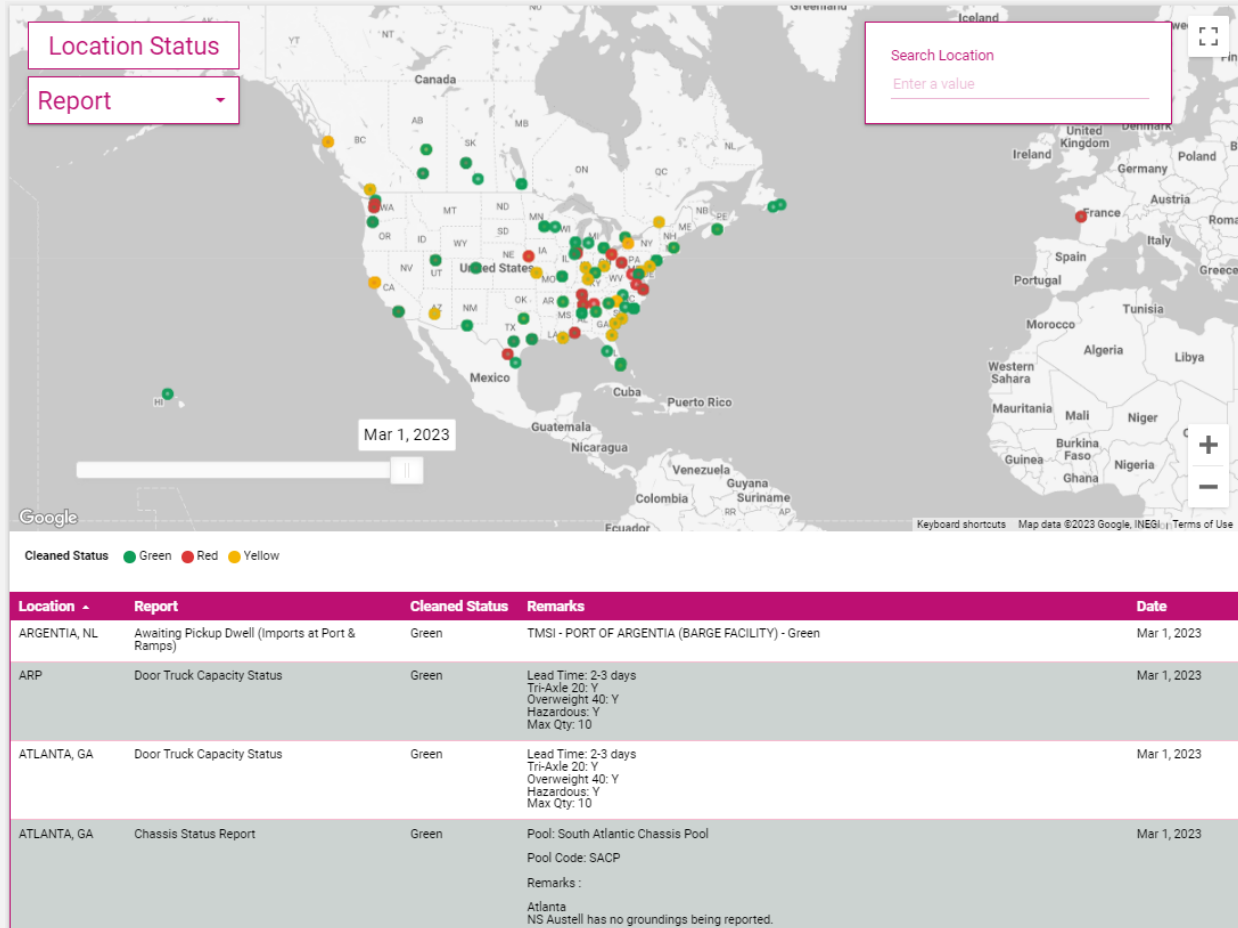
| Location   | Type                     | Alert                                    | Remarks  | Update       |
|------------|--------------------------|--|--|--------------|
| Tacoma, WA | Port / Vessel Operations | WUT on standby WUT on Standby - Update 1 | <p>Rec'd this from Washington United Terminal. Yard activity is on pause until the issue with labor is resolved. This is similar to an issue at Husky last week in which labor required a change to safety markings on yard equipment.</p> <p>"Please be advised that we are temporarily on standby due to equipment inspections for safety concerns. We hope to be operating again shortly and will keep everyone advised. There is a possibility that we will not be able to assist all trucks that are here today, and again, will keep everyone advised as we have more information."</p> <p>Update 1 The below update has been received from WUT. Since they are unsure whether a sufficient number of cranes/lift equipment will be put back into service by tomorrow morning, WUT has decided to close the gate tomorrow and instead open on Friday March 3, previously announced as a gate closure day</p> <p>The MOL Maestro is alongside and was working this morning prior to the standby. We are awaiting word from WUT if they will be able to resume operations tonight or tomorrow. Saspan Benefactor is also alongside and was scheduled to work tonight, however that is in question now.</p> | Feb 28, 2023 |

The table below the map lists the location, the type of alert, the alert's subject, and all relevant details pertaining to the alert. To only see a specific type of alert, click on the name of the alert type you want to view next to the **Type** keyword.

# Location Status

This page contains all of the relevant data pertaining to the status of various locations. This page is updated automatically Monday through Friday. On this page, there are 6 specific types of information that can be viewed:

- **Awaiting Pickup Dwell:** *My unit is now at destination, how long until out-gate?* This fluidity related section documents the dwell time prior to out-gate. At Ocean Terminals, we are measuring days from Vessel departure to out-gate. For inland rail yards, we measure days from train arrival to out-gate.
- **Door Truck Capacity Status:** *How is the truck power in my delivery area?* A localized summary of motor carrier availability in your delivery area. Maintained by Ocean Network Express's Carrier Service Team, this layer gives feedback to truck power outlook across North America.
- **Chassis Status Report:** *How is the chassis outlook at my delivery location?* This section gives recap of chassis availability by location as well as any important updates from O.N.E. participating chassis pools.
- **Imports at Destination:** *How long are trains taking to unload?* This section focuses on the inland rail unloading performance. At the destination ramp (for rail imports), we are capturing the time from train's arrival to container unload.
- **Vessel Schedules:** *Is my vessel on time?* This section shows detailed schedule updates for all upcoming vessels to/from North America for the next two weeks. Distinguished by separate import & export sailing times, the detail also shows estimated days delay or "On Time" for ships arriving as scheduled.
- **Rail Departure Dwell:** *Is rail traffic departing the port on time?* This section details current wait times alongside average wait times by terminal and metro location. Delay is measured by time passed from units loading to railcars, to the train departing the terminal.



The table below the map shows the specific location, the type of report/data pertaining to that specific location, the current status of that location as it pertains to that specific report, more detailed information in regards to that report and location, and the date that the report was last updated. If you want to view a specific type of status, click on the status type you would like to see next to the **Cleaned Status** keyword. To view only a specific type of report, click on the **Report** drop down located at the **top-right** of the report and select the report type you want to view. If you only want to view a certain location, type in the location in the **Search Location** search bar located at the **top-left**. If you want to view the previous statuses, slide the **slider** located at the **bottom-left** of the page to the specific date you want to view.

## ONE Facility List

This final page displays ONE's North American port and depot network. Partnering with some of the best facilities in the business, Ocean Network Express has a

robust terminal structure serving all our locations. This page is only updated if there is any sort of change pertaining to ONE’s relationship with the terminal, or the terminal’s information changes.

| Name  | Location     | Type | Address   | Gate Hours MON-FRI            | Phone        | Firms Code |
|---|--------------|------|---|-------------------------------|--------------|------------|
| 2025 FAIRVIEW COVE CONTAINER TERMINAL (CERES) | HALIFAX, NS  | PORT | 4755 BARRINGTON ST, HALIFAX, NS                   | -                             | 902-453-4590 | -          |
| 2036 HALTERM CONTAINER TERMINAL               | HALIFAX, NS  | PORT | 577 MARGINAL RD, HALIFAX, NS                      | -                             | 902-421-1778 | -          |
| 2414 CN RAIL - TASCHEREAU                     | MONTREAL, QC | RAIL | 4500 HICKMORE MONTREAL H4V 1E8                    | -                             | -            | -          |
| 2423 CP RAIL - LACHINE                        | MONTREAL, QC | RAIL | 2250 43rd AVE MONTREAL H1A 1A1                    | -                             | -            | -          |
| 3037 CN RAIL - BRAMPTON                       | TORONTO, ON  | RAIL | 55 DEVON RD BRAMPTON, ON L6T 5B6 CANADA           | -                             | 888-888-5909 | -          |
| 3046 CP RAIL - VAUGHAN (KLEINBURG)            | TORONTO, ON  | RAIL | 6830 RUTHERFORD RD, KLEINBURG, ON L0J 1C0, CANADA | -                             | 888-333-8811 | -          |
| 3147 CN RAIL - WINNIPEG                       | WINNIPEG, MB | RAIL | 560 PLESSIS RD WINNIPEG, MB R2C 2Z4 CANADA        | 0500-2300 M-F,0800-1700 Sa/Su | 800-601-7630 | -          |

The table below shows the name of the terminal, the terminal’s location, the type of terminal, the specific address of the terminal, the gate hours of the terminal if they are available, the phone number of the terminal if it is available, and the firm code of the terminal if it is available. If you want to view a specific type of terminal, click on the terminal type you would like to see next to the **Type** keyword. If you only want to view a certain location, type in the location in the **Search Location** search bar located at the **top-left**.