

May 8, 2023

ONE Import Port Demurrage Payment Portal

Dear Valued Customers,

We are pleased to announce the latest group launch date and locations for ONE's single standardized payment platform for all U.S./Canadian Import Port Demurrage payments.

GROUP	LAUNCH DATE	PORT - TERMINALS
15	May 9 2023	<input type="checkbox"/> Jacksonville, FL- SSA
14	Sep 19 2022	<input type="checkbox"/> Long Beach, CA - PCT
13	Sep 9 2022	<input type="checkbox"/> Prince Rupert - DP World
12	Jun 13 2022	<input type="checkbox"/> Oakland, CA - Everport, TraPac, OICT <input type="checkbox"/> Long Beach, CA - Everport
11	Oct 4 2021	<input type="checkbox"/> Seattle, WA - T18
10	Sep 27 2021	<input type="checkbox"/> LA/LB* - APM Terminals
		<input type="checkbox"/> Miami, FL - South Florida Container Terminal
		<input type="checkbox"/> Mobile, AL - APM Terminals
9	Sep 13 2021	<input type="checkbox"/> LA/LB* - TraPac
		<input type="checkbox"/> Savannah, GA - Ocean Terminal
8	Aug 30 2021	<input type="checkbox"/> Houston, TX - Bayport Terminal
		<input type="checkbox"/> LA/LB* - YTI
7	Aug 9 2021	<input type="checkbox"/> LA/LB* - WBCT & ITS
6	May 31 2021	<input type="checkbox"/> NY/NJ* - GCT Bayonne
5	Feb 15 2021	<input type="checkbox"/> Tacoma, WA - Husky & Washington United Terminals
4	Jan 25 2021	<input type="checkbox"/> Charleston, SC - North Charleston Terminal & Wando Welch Terminal
		<input type="checkbox"/> Halifax, NS - Ceres Fairview Cove Container Terminal
		<input type="checkbox"/> Vancouver, BC - Centerm, Deltaport, Fraser Surrey Docks, Vanterm
3	Jan 11 2021	<input type="checkbox"/> New Orleans, LA - Napoleon Ave Terminal & Ports America
		<input type="checkbox"/> Port Everglades, FL - Florida International Terminals
		<input type="checkbox"/> Wilmington, NC - Port of Wilmington
2	Dec 12 2020	<input type="checkbox"/> Houston, TX - Barbours Cut Container Terminal
		<input type="checkbox"/> Jacksonville, FL - TraPac Container Terminal
		<input type="checkbox"/> Philadelphia, PA - Packer Avenue Marine Terminal
1	Dec 7 2020	<input type="checkbox"/> Norfolk, VA - Norfolk International Terminals & Virginia International Gateway

*LA/LB - Fenix, LBCT, and TTI

No change. These terminals will not show in eModal at this time. Please continue to check Last-Free-Day & pay Demurrage through the terminal systems until further notice.

*NY/NJ - GCT NY & Maher



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Additional port/terminal location launch dates will be communicated in the coming weeks.

Register and learn more about the eModal community portal at <https://emodal.info/one>.

In order to offer our customers the highest level of standardized service, increase transparency and provide solutions to move cargo more efficiently through the ports, ONE is working with Advent eModal to use the eModal Community Portal to unify Import Demurrage Payment activities currently being handled separately through our various terminal systems and ONE's system.

Key Features: Single point of payment | Quick, online ACH & Credit Card payment | Automated demurrage hold release | No post out-gate demurrage invoices | Appointments, pre gate, status information and fee payment integrated into a single platform.

Payment Options Include: eCheck, Wire, ACH and Credit Card

Import Port Demurrage will be payable **ONLY** through the portal after the go-live dates.

Please contact your sales account representative for questions, concerns or additional information.

Sincerely,
Ocean Network Express (North America) Inc.
