

September 15, 2022

Current North America Rail Status **Customer Advisory No. 2 (Sep 15, 2022)**

Dear Valued Customers,

As reported by Class 1 Railroads in North America and various industry news media, a tentative agreement has been reached and is pending ratification. Rail Operations in North America have therefore returned to normal.

Please note Press Releases from Rail Operators below.

Current Rail Statuses:

- **Norfolk Southern (NS)**: Announced that tentative agreement has been reached and gates have been reopened. [Press Release](#)
- **Union Pacific (UP)**: Announced that tentative agreement has been reached and the embargo on Hazardous and Security-Sensitive commodities (PIH/TIH) has been lifted. [Press Release](#)
- **BNSF**: Announced that tentative agreement has been reached and the railroad will resume normal operations. [Press Release](#)
- **Canadian National - (CN)**: Announced that tentative agreement has been reached, rail operations will return to normal, and the embargo on Hazardous and Security/Time-Sensitive shipments (PIH/TIH) has been lifted. [Press Release](#)

As ONE had previously advised, 'Change of Destination' (COD) Fees or Detention Charges that were incurred as a direct result of any *actual Suspension of Rail Service/Gates* will be Waived.

ONE will continue to monitor the situation and provide updates as they become available. We appreciate your business and thank you for choosing ONE!

Sincerely,
Ocean Network Express (North America) Inc.
