

September 30, 2022

## **Hurricane Ian - Update #5**

### **Dear Valued Customer:**

As communicated in various media sources, Hurricane Ian continues to move northward along the US East Coast. Please reference the NOAA website as the best source for up-to-the-minute information related to the Hurricane's path, strength, etc. That Link can be found [Here](#).

We would also refer you to the following updates from marine and rail terminals along the East Coast regarding disruptions to regular service as a result of the storm:

**Port of Jacksonville (JAXPORT)** announced condition ZULU (port closure and suspension of operations) which commenced on September 28, 2022 at 12:00 EST and is expected to continue through September 30th. That information can be viewed [Here](#).

**George Ports Authority (Port of Savannah)** is open and operating, and has provided updated information regarding Gate Hours for Saturday, October 1st. That information can be found [Here](#).

**North Carolina State Ports Authority (Port of Wilmington)** announced port closure for September 29th at 17:00, with Terminal gates remaining closed through September 30th. NC Ports has provided updated Gate information for Saturday, October 1st. That information can be found [Here](#).

**South Carolina Carolina Ports (Port of Charleston)** has announced that Terminals in the port will be Closed on September 30th . Currently, no impact is expected for Inland Ports Greer and Dillon. Updates from SCPA can be found [Here](#).

**CSX Railroad** has announced that Intermodal customers should expect delays for rail traffic into and out of Florida. Terminals currently impacted include:

#### **CSX - Jacksonville, FL**

- Inclement weather and high winds are expected to sporadically halt Jacksonville lift operations.
- The Jacksonville terminal currently plans to maintain normal gate hours.
- Updates will be provided as necessary depending upon storm conditions in Jacksonville.

#### **Reminder: CSX - Tampa & Central Florida ILC**

- The gates are closed to all traffic until further notice.
- Reservations are no longer available for traffic destined to Tampa and CFILC. Traffic already in-gated at origin may experience delays.
- Updates will be provided when conditions permit safe resumption of operations.



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All other intermodal terminals are maintaining normal gate hours at this time, but additional gate closures and train cancellations may be necessary.

**Demurrage/Detention Charges will not be applicable on Days where facilities are Closed as a result of Hurricane Ian.**

We will continue to monitor the path and progress of Hurricane Ian as the storm progresses, and will provide further updates on service disruptions as the information becomes available.

**Sincerely,  
Ocean Network Express (North America) Inc.**

