

August 30, 2022

Customer Advisory - Container Maintenance Charge (CMC) UPDATE

Dear Valued Customers,

Ocean Network Express (ONE) is suspending the [Container Maintenance Charge \(CMC\) announced on July 1, 2022](#), for Trans-Pacific Eastbound trade. This suspension is effective immediately for cargo received on and after August 30, 2022. As a result, billing will resume for all structural damage of containers valued at USD \$500 or less.

Cargo held at North America ports of discharge due to pending CMC payment will be considered for release; however unpaid balances, including demurrage, are not waived at this time.

Please contact your ONE Sales Representative with any questions.

We appreciate your business and thank you for choosing ONE.

Sincerely,
Ocean Network Express (North America) Inc.
