

September 15th, 2021

Savannah Terminal Congestion

Dear Valued Customers,

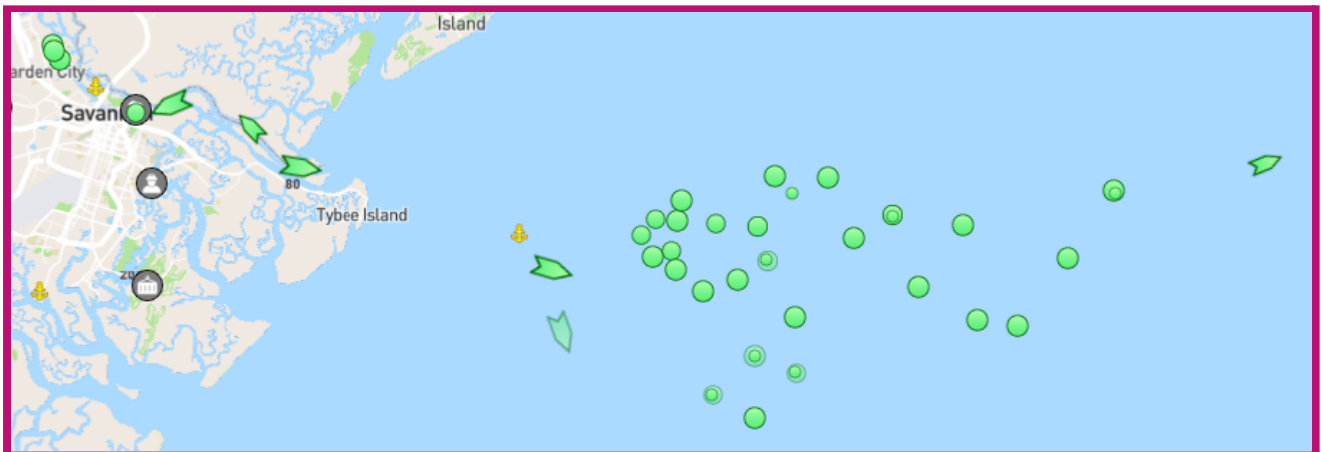
In a proactive effort to limit delays, we have been closely monitoring the congestion impacting vessel traffic at Garden City Terminal in Savannah, GA. The traffic congestion has increased in recent weeks. Currently the average berthing waiting time is around 6 days and there are approximately 34 vessels at anchor or at berth working.

Contributing Factors

- High inbound volume
- CB1 berth construction
- Vessels Arriving out of schedule and bunching

Savannah Terminal has been berthing vessels on a first come first serve basis effective 8/28, adding additional cranes to vessels in result working them quicker, also started to implement segregation of berth arrangement by vessel size. This has limited berths for larger vessels causing an increase in waiting time.

We will continue to work within our internal ONE teams and external partners in an attempt to help alleviate congestion.



Vessel traffic map from marinetraffic.com as of 9/15/21.

We appreciate your business and will continue to monitor this situation, thank you for choosing ONE.

Sincerely,

Ocean Network Express (North America) Inc.
