September 20, 2021

ONE Import Port Demurrage Payment Portal

Dear Valued Customers,

We are pleased to announce the latest group launch date and locations for ONE's single standardized payment platform for all U.S./Canadian Import Port Demurrage payments.

GROUP	LAUNCH DATE	PORT - TERMINALS
10	Sep 27 2021	• **LA/LB*** - APM Terminals • **Miami, FL** - South Florida Container Terminal • **Mobile, AL** - APM Terminals
9	Sep 13 2021	• **LA/LB*** - TraPac • **Savannah, GA** - Ocean Terminal
8	Aug 30 2021	• **Houston, TX** - Bayport Terminal • **LA/LB*** - YTI
7	Aug 9 2021	• **LA/LB*** - WBCT & ITS
6	May 31 2021	• **NY/NJ*** - GCT Bayonne
5	Feb 15 2021	• **Tacoma, WA** - Husky & Washington United Terminals
4	Jan 25 2021	• **Charleston, SC** - North Charleston Terminal & Wando Welch Terminal • **Halifax, NS** - Ceres Fairview Cove Container Terminal • **Vancouver, BC** - Centerm, Deltaport, Fraser Surrey Docks, Vanterm
3	Jan 11 2021	• **New Orleans, LA** - Napoleon Ave Terminal & Ports America • **Port Everglades, FL** - Florida International Terminals • **Wilmington, NC** - Port of Wilmington
2	Dec 12 2020	• **Houston, TX** - Barbours Cut Container Terminal • **Jacksonville, FL** - TraPac Container Terminal • **Philadelphia, PA** - Packer Avenue Marine Terminal
1	Dec 7 2020	• **Norfolk, VA** - Norfolk International Terminals & Virginia International Gateway • **Savannah, GA** - Georgia Ports Authority
*LA/LB - Fenix, LBCT, PCT and TTI ***NY/NJ** - GCT NY & Maher		No change. These terminals will not show in eModal at this time. Please continue to check Last-Free-Day & pay Demurrage through the terminal systems until further notice.

*Additional port/terminal location launch dates will be communicated in the coming weeks.

Register and learn more about the eModal community portal at https://emodal.info/one.

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In order to offer our customers the highest level of standardized service, increase transparency and provide solutions to move cargo more efficiently through the ports, ONE is working with Advent eModal to use the eModal Community Portal to unify Import Demurrage Payment activities currently being handled separately through our various terminal systems and ONE's system.

Key Features: Single point of payment | Quick, online ACH & Credit Card payment | Automated demurrage hold release | No post out-gate demurrage invoices | Appointments, pre gate, status information and fee payment integrated into a single platform.

Payment Options Include: eCheck, Wire, ACH and Credit Card

Import Port Demurrage will be payable **<u>ONLY</u>** through the portal after the go-live dates.

Please contact your sales account representative for questions, concerns or additional information.

Sincerely,
Ocean Network Express (North America) Inc.