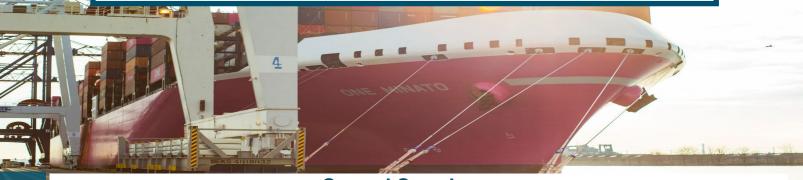
ONE View – North America Customer Newsletter

July 29th, 2021



General Overview

Equipment Alert: Historic volumes and increased dwell times on the street have stretched available capacity everywhere. It is critical for all customers to expedite the unloading of containers at local DC's and that all empty containers are returned as quickly as possible to improve chassis velocity. As a reminder, peak season is upon us in the next couple of weeks, expecting an increased **spike of 30%** (by all Carriers) in import volume arriving in Port of Los Angeles and Long Beach. To protect our Shippers from more significant delays via rail, ONE will limit the volume of our inbound bookings via Los Angeles/Long Beach/Oakland to all IPI points until further notice. <u>Union Pacific's 7-day pause has been completed from U.S. West Coast to Chicago, il.</u> All eastbound out of PNW restarted Sunday, July 25th, at 00:01 PST. Out of PSW (Terminals - FMS, AMPT, Pier A, Pier T, Ever-port, WBCT) has restarted Monday, July 26th, at 00:001 PST and continued with PSW (Terminals - YTI, ITS, Trapac) restarted Tuesday, July 27th, at 00:01 PST. The Union Pacific's 7-day pause had a positive effect reducing the Rail Import containers at off-dock (ICTF Rail facility). **Truck Capacity -** Due to continued huge volumes, New York, Norfolk, Atlanta, Charleston, and Charlotte are currently most negatively impacted by Truck capacity with 20+ days waiting, followed by Savannah and Chicago with 14 days. This week's most affected locations by the Chassis Pool being tight are Seattle, Tacoma, Houston, Chicago, Joliet, Charleston, and Detriot. You can scroll to the bottom to "ONE North America's Resources" and click the links for details.

Terminal Conditions for USA/CANADA

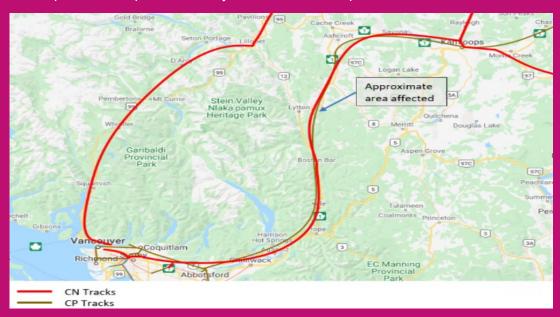
- Pacific North West Current average dwell time as follows: WUT 17 days rail dwell time average. Husky Terminal, 5 days rail dwell average. Seattle T18, 10 days rail dwell average. Majority of ONE's decked rail imports are at WUT terminal. Due to the Wildfire near Lytton, BC (near Vancouver) last month, we are still experiencing delays up to 8 days despite rail line reopening last week. Prince Ruppert terminal is currently fluid but expecting more cargo volume from other Carriers.
- **Port of Oakland** OCIT and Trapac both terminals averaging **2 to 5 days** rail dwell time. Since Carriers have starting to stay away from Oakland, there has been a reduction of 9 vessels waiting to berth.
- Port of Los Angeles/Long Beach All terminals are averaging from 15 to 19 days of rail dwell. Majority of our decked units are at YTI, and Trapac terminals. The number of vessels waiting to berth keeps increasing caused by vessels omitting Oakland and additional volume because of peak season. We anticipate the situation the become more serious (in few weeks).
- East Coast The main difficulties facing the terminals are: GCT-BAYONNE (New Jersey) rail dwell of 6 days, GCT (New York) rail dwell of 9 days, GPA (Savannah) is enduring some berth construction, which currently has 14 vessels waiting for berth, NIT/VIG (Norfolk) rai dwell of 7 days. We anticipate the bunching of vessels waiting in Savannah to continue next several weeks. Houston is facing multiple areas of problems. Aside from the heavy congestion, chassis constraints (caused by huge import volume), and shortage of labor (crane operators), Terminal had to close its gates during the mid-week (July 27th & 28th) to restore its software.

Anchor and Berth at Select Ports

Port Location	Total Vessels (all Lines)	Days Waiting
Los Angeles/Long Beach, CA	24	0-5 days
Oakland, CA	9	8-20 days
Seattle/Tacoma, WA	9	3-6 days
Vancouver, BC (Canada)	3	5-15 days
Savannah, GA	14	0-2 days

Interior Service Disruption CN-Rail Vancouver (B.C.)

The Wildfire that disrupted the CNR rail line beginning of July resumed service last week. However, still experiencing delays up to 8 days clearing out the backlog of rail containers to and from Vancouver. We expect the backlog to take another 3 to 4 weeks to clear up. We anticipate this delay will continue to improve.



RAIL NETWORK in G3 & G4 Chicago, IL

Since (early June) ONE has been railing 40' import containers from Tacoma and Long Beach to G3 (to be decked) and later shuttled to G4 for containers to be picked up on wheels. However, we've noticed that several units are waiting for pick-up sitting on wheels for several days. We are currently reaching out to those customers. It's imperative that everyone cooperates for this special service to work. Thank you

RAIL NETWORK in G3 & G4 Chicago, IL (Reference Map)



Average Rail Transit Times of 1st half of July 2021

(Does not include Port Rail Dwell Times)

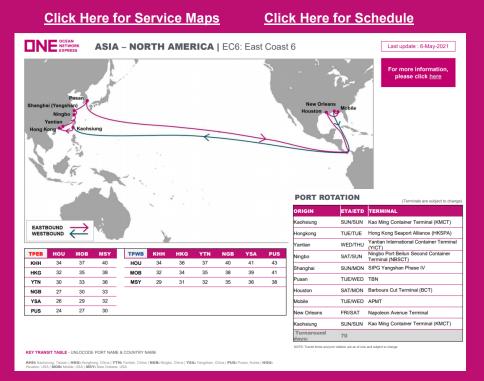
From Los Angeles/Long Beach	From Seattle/Tacoma/Vancouver
Atlanta, GA – 20.5 Days	Atlanta, GA – 22.2 Days
Chicago, IL – 16.6 Days	Chicago, IL – 24.9 Days
Cleveland, OH – 22.6 Days	Cleveland, OH – 20.2 Days
Columbus, OH – 23.7 Days	Columbus, OH – 18.8 Days
Dallas, TX – 14.9 Days	Detroit, MI – 17 Days
Detroit, MI – 23.1 Days	Kansas City, KS – 20.5 Days
Houston, TX – 21.3 Days	St. Louis, MO – 16.5 Days
Kansas City, KS – 19.4 Days	Memphis, TN – 16 Days
St. Louis, MO – 17.8 Days	New York, NY – 32 Days
Memphis, TN – 21.5 Days	
New York, NY – 30.2 Days	

Off Dock Rail Ops Port LA/LB

Union Pacific Railroad's (UPRR) 7-day pause to Chicago last week allowed them to focus their assists on other needed areas. The total amount of Rail Import units dropped 19% at the ICTF rail facility this past week. The main destinations most affected are Salt Lake City (Ut), New Orleans (La), Denver (Co), Omaha (Ne), El Paso (Tx), and San Antonio (Tx).

NEW EC6 SERVICE COMMENCE (Direct service from Asia to Gulf)

The vessel ONE Modern 056E has called Houston, Tx on June 13th, the next port of call is Mobile, Al 17th, and New Orleans on the 20th. Following vessel will be the ONE Matrix 061E call Houston, Tx July 9th. Following are the links to the schedule and the service shown below.



General Update on Port Congestion in Asia

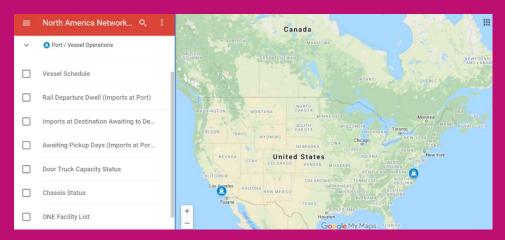
- Busan Yard expected to be around 85% and delay will be expected. Estimated 2 days and above waiting to discharge.
- Qingdao No waiting time reported.
- Ningbo Waiting time 1-2 days. Productivity will be affected due to tighter quarantine inspection.
- Shanghai (WGQ) Waiting time 1 2 days.
- Shanghai (YAN) Waiting time 1 2 days.
- Xiamen Half day waiting due to tighter quarantine inspection.
- Shekou Waiting time 2 days.
- Yantian Waiting time 1 day.
- Hong Kong Yard capacity at 90%. Discharge waiting 4 days or more. Loading 1 day.

ONE's North America Resources

With your ONE eCommerce Login you have access to ONE's North America Network Map and Port Gate Calendar which contain detailed information like Vessel Schedules, Rail Departure Dwell, Door Truck Capacity, Chassis Status and much more.

Please note – The image and message will remain the same but data is updated three times per week.

Click Here for the North America Network Map



Click Here for the ONE Gate Calendar

