

March 19th, 2021

**North America Payment Methods**  
**ePayment Announcement**

**Dear Valued Customers & Partners,**

As part of ONE's ongoing efforts to digitalize and innovate while ensuring continuity of operations and improving our service quality; we are transitioning all incoming payments to electronic transfers and eliminating the acceptance of paper checks. Over the past year the COVID-19 pandemic and extreme weather patterns have accelerated the need to transition away from manual payments and strengthen our ability to receive and process payments anytime and from anywhere to ensure we continue to deliver your everyday.

**Effective July 1, 2021**

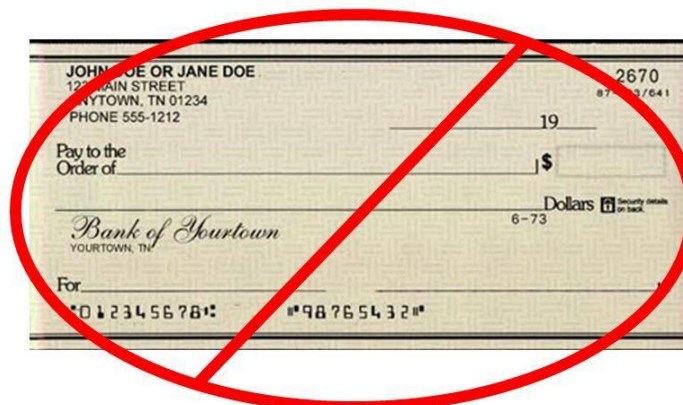
**ONE will no longer accept paper checks presented for payment in North America.**

ACH/ Wire payments have always been available; however, ONE is now partnering with PayCargo to offer our customers and vendors additional payment options. We ask that you begin making all payments to ONE via ACH/Wire, PayCargo, or eModal payment portals. For more information on acceptable payment options please reference the below:

US Customers: <https://us.one-line.com/Payments>

CA Customers: <https://ca.one-line.com/Payments>

**SAY GOODBYE TO PAPER CHECKS  
WE'RE GOING 100% ELECTRONIC**



We appreciate your business and thank you for choosing ONE.

**Sincerely,**

**Ocean Network Express (North America) Inc.**

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