

July 23, 2020

ONE Import Demurrage Payment Portal

Dear Valued Customers,

In order to offer our customers, the highest level of standardized service across North America, ONE is developing an Import Demurrage Payment Portal. This will unify activities currently handled separately through our various terminal systems and ONE's system.

We are in the final set up stages with Advent eModal and will be using the eModal Community Portal for these activities and expect to go live in early Q4 of this year.

Key Features:

- Single point of payment (U.S. and Canada)
- Quick, online ACH & Credit Card payment
- Real time automated demurrage hold release upon payment
- No post out-gate demurrage invoices
- Appointments, pre gate, status information and fee payment integrated into a single platform

Payment Options:

- eCheck
- Wire
- ACH
- Credit Card
- Financial Platform(s) e.g., PayCargo

We will share more product details and firm launch date(s) as they become available.

Sincerely,
Ocean Network Express (North America) Inc.

Learn more about the eModal Community portal here:
<https://www.adventintermodal.com/home/solutions/emodal>
