



Ocean Network Express (North America) Inc.
8730 Stony Point Parkway, Suite 400
Richmond, VA 23235

May 22, 2020

Dear Valued Customers,

This message is to notify you that we are currently experiencing some technical system outages. We are working hard to resolve this as quickly as possible and apologize for any inconvenience this may have caused. We appreciate your patience and understanding as we work through restoring system connectivity.

We will provide you with an update as soon as systems are fully restored.

We appreciate your business and thank you for choosing ONE!

Sincerely,

Ocean Network Express (North America) Inc.
