



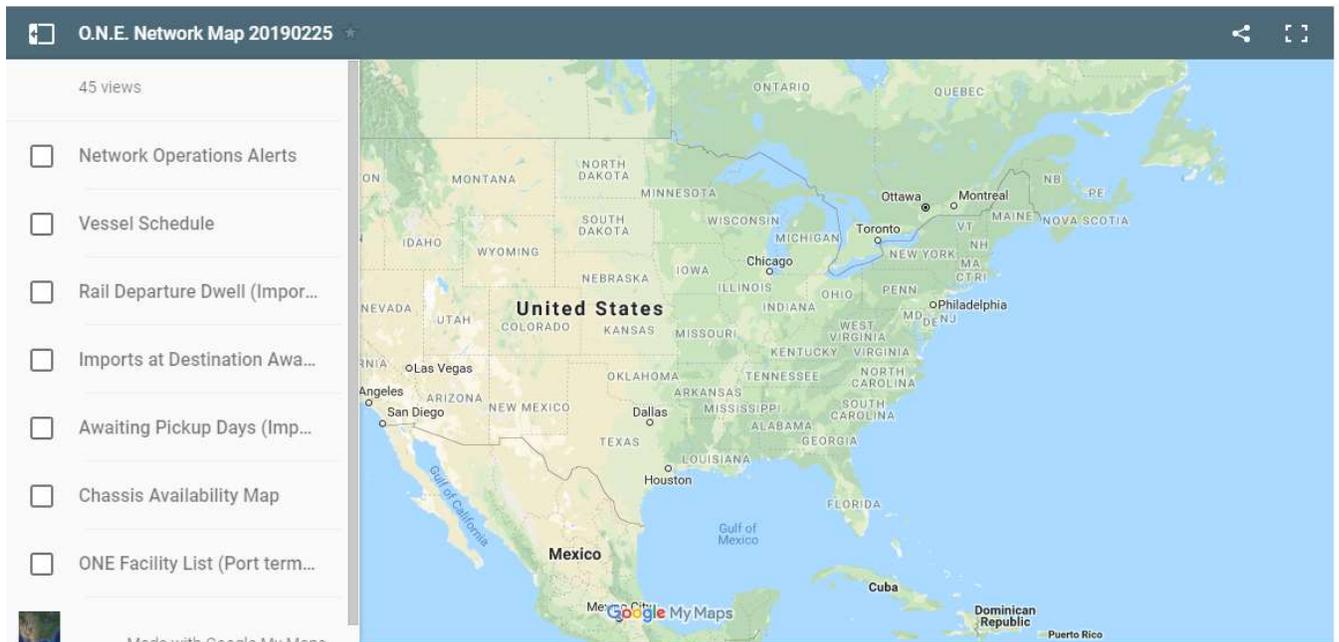
## NETWORK MAP

Contents:

1. Network Operations Alerts
2. Vessel Schedule
3. Rail Departure Dwell (Imports at Port)
4. Imports at Destination Awaiting to Deramp (Rail Import)
5. Awaiting Pickup Days (Imports at Ports & Ramps)
6. Carrier Services Truck Availability
7. Chassis Availability
8. ONE Facility List (Port Terminals, Depots & Ramps)

The ONE Network Map is designed to allow you to follow important updates pertaining to your shipment along ONE North America Network. From vessel arrival to destination delivery, this tool shows current dwell times across metro areas alongside critical alerts such as chassis supply and impactful weather.

**Please address any questions regarding your particular shipment to your Ocean Network Express Customer Service Agent.**



## 1. NETWORK OPERATIONS ALERTS

- **What critical issues may be impacting my shipment?** This first section shows all 'alerts' of critical nature impacting our network. This includes critical Port / Rail notices, weather attributing to delays, and service updates / disruptions.

- ✓ **Network Operations Alerts**
    - ∨  Rail Terminals
    -  Port Rail / Vessel Operations
    -  Weather
    -  Service / Lane Updates
    -  Service Disruptions
- 

## 2. VESSEL SCHEDULES

- **Is my vessel on time?** This second section shows detailed schedule updates for all upcoming vessel to/from North America for the next two weeks. Distinguished by separate import & export sailing times, the detail also shows estimated days delay or "On Time" for ships arriving as scheduled.

- ✓ **Vessel Schedule**
  - ∨  All items

## 3. RAIL DEPARTURE DWELL (IMPORTS AT PORT)

- **Is rail traffic departing the port on time?** This next section details current wait times alongside average wait times by terminal and metro location. Delay is measured by time passed from units loading to railcars, to the train departing the terminal.

- ✓ **Rail Departure Dwell (Imports at Port)**
  - ∨  Green (0 to 2 days)
  -  Yellow (2 to 4 days)
  -  Red (4+ days)

#### 4. IMPORTS AT DESTINATION AWAITING TO DERAMP (RAIL IMPORTS)

- **How long are trains taking to unload?** This section focuses on the inland rail unloading performance. At destination ramp (for rail imports), we are capturing the time from train's arrival to container's unload.

##### Imports at Destination Awaiting to Dera...

- ▼  Green (0 to 1 days)
- Yellow (1 to 2 days)
- Red (2+ days)

#### 5. AWAITING PICKUP DAYS (IMPORTS AT PORTS & RAMPS)

- **My unit is now at destination, how long until out-gate?** This final fluidity related section documents the dwell time prior to out-gate. At Ocean Terminals, we are measuring days from Vessel departure to out-gate. For inland rail yards, we measure days from train arrival to out-gate.

##### Awaiting Pickup Days (Imports at Port ...)

- ▼  Green (Ramp 0-2 Days; Port 0-5 Days)
- Yellow (Mixed Performance)
- Red (Ramp 3+ days ; Port 5+ days)

#### 6. CARRIER SERVICES TRUCK AVAILABILITY

- **How is the truck power in my delivery area?** Select this layer of the map for localized summary of motor carrier availability in your delivery area. Maintained by Ocean Network Express's Carrier Service Team, this layer gives feedback to truck power outlook across North America.

##### Carrier Services Truck Availability

- ▼  Green: 2 - 3 Days Prior to Cut-Off
- Yellow: 4 + Days Prior to Cut-Off

## 7. CHASSIS AVAILABILITY MAP

- **How is the chassis outlook at my delivery location?** This section gives recap of chassis availability by location as well as any important updates from O.N.E. participating chassis pools.

### Chassis Availability Map

  Ample

 Tight

## 8. O.N.E. FACILITY LIST

- View this final section to see O.N.E.'s vibrant port and depot North America network. Partnering with some of the best facilities in the business, Ocean Network Express has a robust terminal structure serving all our locations. Gate hours and phone numbers also provided where available.

### ONE Facility List (Port terminals, dep...

  RAIL

 PORT

 DEPOT

---