

March 1st, 2019

Dear Valued ONE Customer,

Customer Advisory (#1) Delay of Helsinki Bridge v034 (EC2)

Please be advised that mv. Helsinki Bridge v.034 (EC2) will be delayed because it has encountered severe weather and consequently is now anchored outside Wilmington port for the inspection by the authorities.

Estimated berthing time at Wilmington is not yet available and will be updated once confirmed.

Import Cargo:

- Berthing and cargo discharge is currently unavailable and will be updated once confirmed. -No Laden Cargo damage has been reported at this moment.

Export Cargo: (from Savannah, Charleston, Wilmington)

- Bookings to be shifted to the following EC2 sailing mv. Humen Bridge v.069W (ETA March 6th 2019 20:00 : Wilmington)

We regret the inconvenience caused and will keep you posted once further update is available.

Sincerely, Ocean Network Express (North America) Inc. 8730 Stony Point Parkway, Suite 400 Richmond, VA 23235 www.one-line.com