

November 12, 2021

**Bullet Seal Requirement - Port of Chittagong**

**Dear Valued Customers,**

We received notification from Chittagong Port Authority (CPA) that effective December 1, 2021, all cargo both Import and Export will require bullet seals (not provided by ONE NA). We ask all customers with cargo discharge in Chittagong, Bangladesh to take immediate action with this port mandated requirement. CPA can refuse to discharge or load containers without a bullet seal in place.

Ocean Network Express will not be liable for any non-delivery due to missing bullet seals. If the container is required to remain on board to return to port of origin any additional cost will be the responsibility of the Shipper.

**Example:**



If you have cargo already enroute with an expected arrival date on or after December 1, 2021, we urge you to utilize our [Online COD Request Portal!](#) (No registration required)

We appreciate your business and thank you for choosing ONE!

**Sincerely,**  
**Ocean Network Express (North America) Inc.**

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